

**Compassionate Supervision**: Uses competency-based assessment and continuous evaluation of the trainee and the supervisor to ensure that everyone is being heard and supported

## **Behavioral Artistry Defined**

Skill	Definition
No negativity	<ul> <li>Does not speak poorly about a client or caregiver</li> <li>Does not take negative actions or comments personally</li> <li>Is able to state why the client or parent said something negative</li> <li>Is able to problem-solve based on negative statements</li> <li>Reassess situations that lead to negative statements for improvement</li> <li>Never holds a grudge</li> </ul>
Failure is not an option	<ul> <li>Is solution driven: when a problem arises, always has options rather than making statements like "we can't", "it didn't work"</li> <li>Receives reinforcement by generating solutions to problems</li> <li>Creative problem solver who is able to "think outside the box"</li> </ul>
Likes people	<ul> <li>Demonstrates genuine concern for others</li> <li>Is compassionate</li> <li>Is forward thinking when discussing behavior change</li> <li>Quickly develops rapport with client, caretakers and stakeholders</li> <li>Enjoys the job</li> </ul>
Optimism	<ul> <li>Sees small or slow behavior change as a "glass half-full"</li> <li>Makes positive comments about progress</li> <li>Describes how behavioral programming will be successful</li> <li>States positives about clients, caregivers, and progress</li> <li>States problems in a positive manner appropriate to the situation</li> </ul>



Perceptive sensitivity	<ul> <li>Observes clients and caretakers for important indicators of moods, feelings, and perceptions</li> <li>Notices small, subtle, and gradual changes that may indicate a need, preference, or aversion</li> <li>Is perceptive, always observing what is going on in the environment and able to adapt quickly to needs</li> </ul>
Self-actualized	<ul> <li>Assesses your own skill set to determine if you are prepared to contribute to the current situation</li> <li>Seeks out new learning opportunities aligned with your values (e.g., CEs, conferences, etc.)</li> <li>Constantly assesses if goals, assessments, strategies, etc. remained aligned with both your values and your clients' values</li> <li>Plans how to reasonably handle situations where there is misalignment</li> <li>Accepts others for who they are and values the contributions others make even if they differ from yours</li> <li>Demonstrates creativity in problem-solving, building relationships, and achieving professional goals</li> </ul>
Humor	<ul> <li>Approaches situations with a willingness to laugh, but sensitivity to individual differences</li> <li>Identifies moments that are funny, silly, or light-hearted</li> <li>Avoids any humor that could be perceived as being at someone else's expense</li> <li>Models laughing at oneself, by pointing out humor in your own behavior, mistakes, or misunderstandings</li> <li>Follows cues carefully and reduces attempts at humor if not well-received</li> <li>Signals attempts at humor with a kind smile, nodding, and other positive gestures</li> <li>Avoids sarcasm or dry humor unless sure that your audience is receptive</li> </ul>

Callahan, K., Foxx, R. M., Swierczynski, A., Aerts, X., Mehta, S., McComb, M. E., Nichols, S. M., Segal, G., Donald, A., & Sharma, R. (2019). Behavioral artistry: Examining the relationship between the interpersonal skills and effective practice repertoires of applied behavior analysis practitioners. *Journal of Autism and Developmental Disorders*, 49(9), 3557-3570.



## **Checklist for Ongoing Assessment in Compassion**

Did you	Did you not
Restate the problem in compassionate terms (from the other person's perspective)?	<ul><li>Interrupt the other person when they are speaking?</li><li>Use jargon?</li></ul>
Attempt to problem-solve according to contextual demands?	☐ Judge the actions, motivations, intentions, or emotions of
☐ Engage in compassionate action by	others?
actively listening, taking perspective, and	☐ Stereotype based on culture?
then acting to help?	☐ Take an overly directive stance?
Use critical thinking to analyze the situation?	☐ Insist on only one viewpoint?
Demonstrate flexibility in your analysis and recommendations?	
☐ Demonstrate tact in your interactions?	
☐ Consider culture and context?	
☐ Allow appropriate time to listen and learn	
from the other person?	



## **Suggested Ways to Target Compassion in Supervision**

Skill	As Supervisor	With Trainee
Being comfortable with uncomfortable situations and conversations	<ul> <li>Role-play difficult conversation scenarios</li> <li>Solicit feedback after engaging in difficult conversation from others</li> <li>Guided self-assessment post conversation</li> </ul>	<ul> <li>Role-play difficult conversation scenarios with supervisor</li> <li>Provide feedback to trainee after engaging in difficult conversation</li> <li>Guided self-assessment post conversation</li> </ul>
Translating jargon to friendly terminology	<ul> <li>Check in with self about audience</li> <li>Solicit feedback after engaging in conversation others</li> </ul>	<ul> <li>Practice pairing technical terms with lay terms</li> <li>Review TL items by giving definitions and examples in lay terms</li> </ul>
Be an empathetic listener	<ul> <li>Guided self-assessment following meetings</li> <li>Practice restating others' statements</li> <li>Self-monitor non-verbal behavior (e.g., smiling, nodding)</li> </ul>	<ul> <li>Guided self-assessment following meetings</li> <li>Practice restating others' statements</li> <li>Self-monitor non-verbal behavior (e.g., smiling, nodding)</li> <li>Provide feedback to trainee post conversation</li> </ul>
Identifying everyone who is affected by supervision	<ul> <li>State all stakeholders before engaging in meeting, conversation, or event</li> <li>Ensure that clients, family members, etc., are positively affected by supervision</li> </ul>	<ul> <li>State all stakeholders before engaging in meeting, conversation, or event to supervisor</li> <li>Have trainee state how clients, family members, etc., are positively affected by supervision</li> </ul>
Be honest, but not punitive	Model giving honest information and feedback to client and families in a tactful manner	<ul> <li>Role-play giving honest information and feedback to client and families in a tactful manner</li> <li>Provide Trainee with feedback post a naturally occurring opportunity</li> </ul>



Skill	As Supervisor	With Trainee
Accurate assessment of skills and identification of goals	<ul> <li>Identify age- and culturally-appropriate assessment tools</li> <li>Choose and define goals together with client/stakeholder based on assessments</li> </ul>	<ul> <li>Choose and define goals together with client/stakeholder based on assessments</li> <li>Assign trainee client to do this with and evaluate the appropriateness together</li> </ul>
Be responsive	<ul> <li>Create a timetable on responsiveness and review it throughout supervision</li> <li>Solicit feedback from trainees</li> <li>Develop social validity measures for before, during, and after programming</li> </ul>	<ul> <li>Create a timetable on responsiveness and review it throughout supervision</li> <li>Receive feedback from supervisor</li> <li>Develop social validity measures for before, during, and after programming</li> </ul>

Skill	As Supervisor and with Trainee
Understand culture	<ul> <li>Research cultures (of supervisor/trainee, clients, and other stakeholders)</li> <li>Discuss considerations for relevant cultures, maintaining awareness of not stereotyping</li> </ul>
Recognizing and interpreting responses in others	<ul> <li>Practice looking for indicators of emotional responses using videos, TV clips, etc.</li> <li>Role-play situations from another person's perspective</li> </ul>
Self-assessment of biases, avoidance behavior, covert verbal behavior, etc.	<ul> <li>Use bias assessment tools regularly</li> <li>Self-monitor allocation of work, discuss why time is allotted the way it is and look for potential biases</li> <li>Keep a reflection log for new situations</li> </ul>
Professional collaboration	<ul> <li>Work on a project together (e.g., writing a paper)</li> <li>Compare and share professional goals</li> </ul>
Focus on skill acquisition, not behavior reduction	<ul> <li>Practice identifying target skills based on assessments using compassion and family considerations</li> <li>Use rationales for goals and include interventions from the client or family's perspective</li> </ul>